

RETURNS NOT QUITE RIGHT?

WORKSCENE

STEP 1

Scan the QR code below and submit a ticket. Our customer service team will lodge your return and provide you with a **Return Number**



or head to help.workscene.com.au/returns

STEP 2

Fill your **Return Number** below:

RET #

STEP 3

Include this card in your return parcel.
This allows us to process your refund quicker.

DON'T FORGET

Only return items in this parcel relating to the above Return Number.

PLEASE NOTE

Online orders **cannot** be returned instore and will be dismissed.

For more information, please visit help.workscene.com.au

RETURNS POLICY

- Returns accepted within 30 days of tracked delivery date.
- Item must be unused, in original condition with tags and packaging intact.
- Decorated items non-returnable unless defective/damaged prior to arrival.
- Initiate return via QR code on page 1. Please provide order details and reason for return.
- Refund processed upon receiving and verifying item condition.
- No exchanges offered for online orders. You'll need to return your item(s) for a refund. You can then re-purchase.
- Item(s) will not be accepted if there is any damage, writing or freight labels stuck on the product/packaging.
- We cover return shipping costs for our errors or defective products.
- Customer responsible for return shipping costs otherwise.
- Online orders **cannot** be returned instore and will be dismissed.

For detailed information and additional terms, please refer to the Returns section on our website at workscene.com.au.

If you need further assistance, submit a ticket using the provided QR code.